

Claims submitted electronically with HealthLink Legacy Identifiers are no longer accepted.

After February 20, 2009, claims submitted to us electronically with HealthLink Legacy ID numbers, even if they also include the NPI, are rejected and require resubmission with only the NPI.

Additionally, the NPI provides ongoing access to various online provider services, ProviderInfoSourceSM and Interactive Voice Response (IVR) Systems. Your NPI is required to access this information.

For additional information about NPIs or to obtain an NPI visit the [U.S. Department of Health & Human Services](#) website.

If you have not registered your NPI with HealthLink, please do so by completing our online [Physician Address/Name/TIN/NPI Change Form](#).

If you have additional questions regarding NPI, contact HealthLink at 800-624-2356.

NOTE: The Tax Identification Number is required even when billing with the NPI number. Some providers are exempt by law from the NPI requirements. These providers will be permitted to submit HealthLink Legacy IDs, so long as they are properly loaded into our exempt provider database.